

**CONSULTANT'S RESPONSE
TO QUESTIONS ASKED AT
THE AUGUST 11, 2009
WORK GROUP SESSION**

1. Transparency

The value of "transparency" should apply to all long term goals, strategic goals and objectives including the way decisions are made within the Governance and Operational Structures. It is not limited to one issue only. Once the Statement of Values is adopted by the membership, it would be wise for the Board to establish a policy governing the way "transparent" decisions should be made and communicated to members, the public, staff and service volunteers.

2. Documents for Decision-Making Structure

For the August 25 Work Group, participants will have in their hands a Working Document outlining an Organizational Chart and the decision-making powers of the following components in the Governance Structure:

- Annual General Meeting
- Board of Directors
- Board Standing Committees
- Executive Director

Participants will also receive a Work Document of the Operational Structure including an Organizational Chart and the responsibilities of the Executive Director and the various departments.

3. Process

With respect to the notion of "process", participants are absolutely correct. The Board has adopted a process to assist LCS members in establishing a strategic direction and a decision-making structure that should improve the way decisions are made (more transparency, more efficiency and effectiveness because decision-making powers will be more clearly identified).

I have changed all work documents to Strategic Management Process instead of Strategic Plan.

4. Executive Director Position

With respect to Section 1.4 (Executive Director positions), I have discussed this with Terry. We are not looking at an additional position. We were looking at a reorganization of responsibilities. We are still studying the matter. I will pursue this with him.

5. Student Financial Aid

With respect to section 4.4 (Student Financial Aid), I will make the necessary modifications to the documents.

6. Selection Criteria for Interviewees

With respect to the selection criteria for interviewees, I will consult Terry to refresh my memory and will inform the participants at the August 18th Work Group.

7. Stakeholders

Regarding the notion of “stakeholders”, it does not apply to LCS and I am deleting it from the documents.